

## The Student Design Kit won't load.

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**Questions:** My students are unable to use copies of the SDK installed on their computers?

**Answer:** The Student Design Kit must be renewed on an annual basis and I am wondering if your students have the new code for the Student Design Kit (SDK) which is sent each autumn to all schools by Solid Solutions Ireland. Remember the e-mail from Solid Solutions is sent to the e-mail address that was specified by the school and may not necessarily be your e-mail address.

If you are unable to locate this email please contact Solid Solutions as shown below so that they can update their records:

Solid Solutions Ireland,  
Unit 3,  
Leopardstown Office Park,  
Sandyford,  
Dublin 18.  
Telephone: (01) 2974440  
Fax No: (01) 2970271  
E-Mail : support@solidsolutions.ie

Details on installing the SDK and activating editions of the SDK can be found on our website.